

A group of three people (two men and one woman) are looking at a tablet in a dark room. The scene is overlaid with digital data visualizations, including bar charts, line graphs, and circular progress indicators. The overall color scheme is dark blue and black, with white and light blue highlights from the data overlays and the people's clothing.

decypher  
TECHNOLOGIES

Fewer Gaps. Faster Response.  
Technology That Works  
When You Need It.

For more than 20 years, Decypher has helped commercial organizations, family offices, and complex properties reduce risk, improve reliability, and support the full technology environment through managed IT, cybersecurity, infrastructure, and in-building communications solutions.

Technology problems rarely stay contained. Downtime slows operations, security gaps create exposure, poor coverage disrupts communication, and too many providers leave clients chasing answers. Decypher helps close those gaps with responsive support, practical guidance, and the ability to support the full environment.



## Capabilities snapshot



### Managed IT Services

Support, maintenance, monitoring, and infrastructure oversight



### Cybersecurity

Threat detection, endpoint protection, vulnerability management, and response support



### Infrastructure & Connectivity

Network design, installation, fiber, and wireless support



### Communications & Specialized Systems

Cellular DAS, public safety systems, and surveillance support

One provider with broader coverage and clearer accountability when something needs attention.

# Managed IT Services That Keep Work Moving

Reliable support for the systems your organization depends on most

When IT is handled reactively, small issues tend to spread. Systems fall behind on maintenance, problems take longer to resolve, users lose time, and accountability gets harder to pin down. Decypher manages the core systems that keep organizations running, from endpoints and servers to backups, firewalls, desktop environments, and wireless infrastructure.

Our managed services include ongoing oversight, maintenance, monitoring, and support that help keep environments current, stable, and easier to manage day to day.

## Our Managed Service Offering

### ✔ Infrastructure Management

Endpoints, desktops, servers, printers, firewalls, backups, network switches, and wireless access points

### ✔ Ongoing Operations

Patch management, monitoring, preventative maintenance, and on-site escalation support

### ✔ Support & Oversight

Identity support, software training, cybersecurity training, chat support, compliance-driven processes, dedicated account management, budget preparation, and cost-saving guidance

Responsive support backed by real ownership.



The result is less downtime, fewer maintenance gaps, and more confidence that the environment is being actively managed by a team that follows through.

# Managed Cybersecurity Built for Real-World Risk

Protection, visibility, and response support for organizations that cannot afford unnecessary exposure

Most security issues begin through weak passwords, risky sign-ins, unmonitored endpoints, overlooked vulnerabilities, or gaps in response planning. By the time the problem becomes obvious, the damage is often already underway.

Decypher's managed cybersecurity program helps clients reduce exposure, improve visibility into risk, and respond more effectively when something goes wrong. The service is built around the threats organizations are currently facing, including credential theft, ransomware, malicious activity on endpoints, weak access controls, and unaddressed vulnerabilities.

# Our Managed Commercial Cybersecurity Service

- 
**Protection**  
 Managed threat detection and response across key systems, endpoint detection and response, adaptive MFA, access hardening, and password management
- 
**Assessment**  
 Regular vulnerability assessments to identify and prioritize exploitable gaps, with optional scoped penetration testing to validate defenses
- 
**Response Support**  
 SLA-backed incident response access, plus a monthly incident response and remediation credit applied to the first \$500 of eligible remediation costs as defined in the scope of work

A managed program that provides stronger protection and a clearer response path.



Clients need more than alerts. They need clearer visibility into risk, fewer common attack paths, and a response path that is already in place before an incident happens.

# Cybersecurity for Family Offices and Private Clients

Protection built for privacy, complexity, and high-risk environments

Private clients face a different kind of risk. Multiple residences, travel, household staff, trusted vendors, connected home systems, and sensitive personal information create exposure that standard business IT models cannot fully address. In these environments, a security issue can affect privacy, reputation, daily life, and personal safety.

Decypher helps family offices, principals, and luxury households reduce that exposure with cybersecurity support tailored to the way private-client environments operate. The focus is practical protection, strong responsiveness, and service that reflects the level of trust involved.

# Our Managed Residential Cybersecurity Service

- ✔ **Account & Access Protection**  
 Password management, credential monitoring, stronger access controls, and secure remote access for principals, staff, and trusted vendors
  
- ✔ **Device & Environment Security**  
 Protection for key devices and systems across homes, offices, and hybrid environments
  
- ✔ **Assessment & Support**  
 Risk assessments, vulnerability reviews, monitoring, and response support designed for private-client environments

Tailored protection for environments where privacy and responsiveness matter.



This approach is built for clients who need discretion, responsiveness, and support that fits a more personal, more visible, and often more complex environment.

# Infrastructure, Connectivity, and Specialized Systems

Support for the networks, connectivity, coverage, and visibility your environment depends on

Some problems start with weak infrastructure, poor network planning, inconsistent coverage, or systems that were never designed around the way the property or organization operates. Those gaps can lead to dropped calls, unreliable performance, limited visibility, project delays, and costly rework.

Decypher helps clients address those issues through infrastructure and specialized systems support that extends beyond everyday IT. We design, install, and support the systems behind performance, connectivity, communications, and operational visibility.

## Our Infrastructure Services

### ✓ Network Design and Installation

Network planning, implementation, wireless design, switching, and infrastructure support aligned to the environment's operational needs

### ✓ Cellular DAS and Public Safety Communications

In-building communications systems for indoor cellular coverage and, where required, emergency responder radio coverage

- Cellular DAS

Risk assessments, vulnerability reviews, monitoring, and response support designed for private-client environments

- ERRCS / Public Safety Communications

Supports emergency responder radio coverage inside buildings and helps properties meet applicable code and jurisdictional requirements

### ✓ Fiber and Connectivity

Fiber-related infrastructure and connectivity support for environments that need stronger performance, scalability, or reach

### ✓ Surveillance Systems

Security camera and surveillance support as part of a broader approach to operational visibility and property protection



Clients need systems that fit the needs of the environment and a team that can carry the work through. That is where Decypher's broader technical depth and more than 20 years of experience matter.

## Built for Clients Who Need More Than a Basic Provider

Decypher supports organizations and properties where downtime, exposure, poor coverage, or weak follow-through create bigger operational consequences.

### Who We Serve

- Commercial organizations
- Professional offices
- Healthcare and regulated environments
- Hospitality and high-expectation properties
- Family offices and UHNW clients
- Luxury residences and multi-property environments
- Buildings with in-building communications requirements

## Why Decypher

Clients come to Decypher when they need a provider that can support the full environment, respond when needed, and take ownership instead of passing issues around.

For more than 20 years, Decypher has worked across IT, cybersecurity, infrastructure, and in-building communications. That breadth helps reduce fragmentation, improve coordination, and give clients a team that is there when it matters and capable of carrying the work through.



One partner across IT, cybersecurity, infrastructure, and communications.

# Let's Look at Where Your Environment Has Gaps

Whether you need stronger day-to-day IT support, a more defined cybersecurity program, better infrastructure, improved indoor coverage, or a clearer path for specialized systems, Decypher can help identify the weak points and determine the right next step.

## Next Step

Fill out this contact form to get started. We'll ask you to share your floor plans and pain points. We'll map current signal, design the right-sized solution, and provide a clear proposal with coverage expectations and cost.

### Homepage

<https://decyphertech.com/>



### Contact Us:

<https://decyphertech.com/contact/>

